



# Environment Delivery Information

Planon Software Suite

Version: L105

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# About this Document

## Intended Audience

This document is intended for *Planon Software Suite* users.

## Contacting us

If you have any comments or questions regarding this document, please send them to: [support@planonsoftware.com](mailto:support@planonsoftware.com).

## Document Conventions

### **Bold**

Names of menus, options, tabs, fields and buttons are displayed in bold type.



### *Italic text*

Application names are displayed in italics.

### CAPITALS

Names of keys are displayed in upper case.

## Special symbols

	Text preceded by this symbol references additional information or a tip.
	Text preceded by this symbol is intended to alert users about consequences if they carry out a particular action in Planon.

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# Environment Delivery Information

## Environment access

Environments can be accessed by:

<https://cloudname-env.type.planoncloud.com>

- `cloudname` is the name of the environment
- `env.type` is the type of the environment (for example DEV)

## Environment types

This section describes the environments and how they are typically used.

### Production (`PROD`)

This environment is used as the main environment for the customer to work on. All work should be done in this environment.

### Acceptance (`ACC`)

This environment is used for accepting changes to the software or system. The acceptance instance is the first instance which is upgraded when a new version is installed.

### Test (`TEST`)

This environment is used for testing (parts) of the software, configuration, interfaces and/or Tailor Made Software (TMS).

### Development (`DEV`)

This environment will be used for developing interfaces and/or TMS.

Some customers only have a Production and Acceptance environment. In this case, testing can also be done on the acceptance environment.

## Planon file exchange (WebDAV)

- The default file server location is available via:  
<https://cloudname-env.type.planoncloud.com/webdav>
- The TMS upload location is available via:  
<https://cloudname-env.type.planoncloud.com/tms>

- The Enterprise talk upload/download location is available via:  
`https://cloudname-env.type.planoncloud.com/peet`
- The backup download location is available via: (read-only)  
`https://cloudname-env.type.planoncloud.com/backup`
- The audit log download location is available via: (read-only)  
`https://cloudname-env.type.planoncloud.com/audit`
- If File Transfer is needed, please download tools such as:
  - [Cyberduck \(Windows / Mac\)](#)
  - [Cadaver \(Unix\)](#)



For more information about WebDAV, see [Webdav resources](#).

## Planon Web services

You can access the Planon Web services via:

`https://cloudname-env.type.planoncloud.com/nyx/`

Planon Web services can be created via the [Planon application](#).

Deployment must be done via the web services administration console. It is not possible to remove deployed Planon Web services via the web services administration console. You can remove deployed web services via a separate web services WebDAV account:

`https://cloudname-env.type.planoncloud.com/webservices`

If web services with client certificates are enabled, an additional separate web services WebDAV account is available. Please deploy your client certificate-based web services here:

`https://cloudname-env.type.planoncloud.com/clientcertwebservices`

## Enterprise Talk

A separate WebDAV location is created for Enterprise Talk (a.k.a. Data Import-Export, PEET or Planon Talk) that can be used in the Planon application:

`https://cloudname-env.type.planoncloud.com/peet)`

In the root, an inbound and outbound directory is available. Please create a new subfolder as a starting point for your PEET interface depending on inbound or outbound result.

Within Planon you must use the following path reference in your PEET interface (case sensitive):

`data/peet`

## Planon Connect for AutoCAD

The Planon Connect for AutoCAD plug-in software is available for download via the default file server location (`https://cloudname-env.type.planoncloud.com/webdav`) in `Static/addon/PlanonConnectforAutoCADSetup.exe`

Use the default file server credentials for the download.

After installation of the Planon Connect for AutoCAD plugin, open settings and fill in the following URL in the **Planon ProCenter URL** field:

`https://cloudname-env.type.planoncloud.com/sdk`

## Planon Connect for Outlook

The Planon Exchange Notification Servlet can be accessed via:

`https://cloudname-env.type.planoncloud.com/pesc/ExchangeNotificationServlet`

## Planon SDK

You can access the Planon SDK via:

`https://cloudname-env.type.planoncloud.com/sdk`

## Email settings

In a Planon Cloud environment you can use a mail server to send mails from the Planon application. By default, the mail server in the Planon application is set to: `mail.service`. You can, however, also use your own mail server.

### SPF

For optimal mail delivery please make sure that the Planon mail server is added to the SPF record used by your domain. This will ensure that the Planon mail server is allowed to send mail on behalf of your domain.

### DKIM

In addition to SPF, Planon also enables DKIM (DomainKeys Identified Mail).

To use this feature, you will need a public key and a specific selector.

DKIM key & selector:

Can be retrieved through the [Environment management gadget](#).

## **Single Sign On (SSO)**

Please use your environment's Environment Management gadget to enable or disable the [single sign on functionality](#) or to view details about the Identity Broker.

## **Planon accounts**

All credentials can be (re)set through the [Environment management gadget](#).



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