



Availability gadget

Planon Software Suite

Version: L128

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About this Document

Intended Audience

This document is intended for *Planon Software Suite* users.

Contacting us

If you have any comments or questions regarding this document, please send them to: support@planonsoftware.com.

Document Conventions

Bold

Names of menus, options, tabs, fields and buttons are displayed in bold type.

Italic text

Application names are displayed in italics.

CAPITALS

Names of keys are displayed in upper case.

Special symbols


	Text preceded by this symbol references additional information or a tip.
	Text preceded by this symbol is intended to alert users about consequences if they carry out a particular action in Planon.

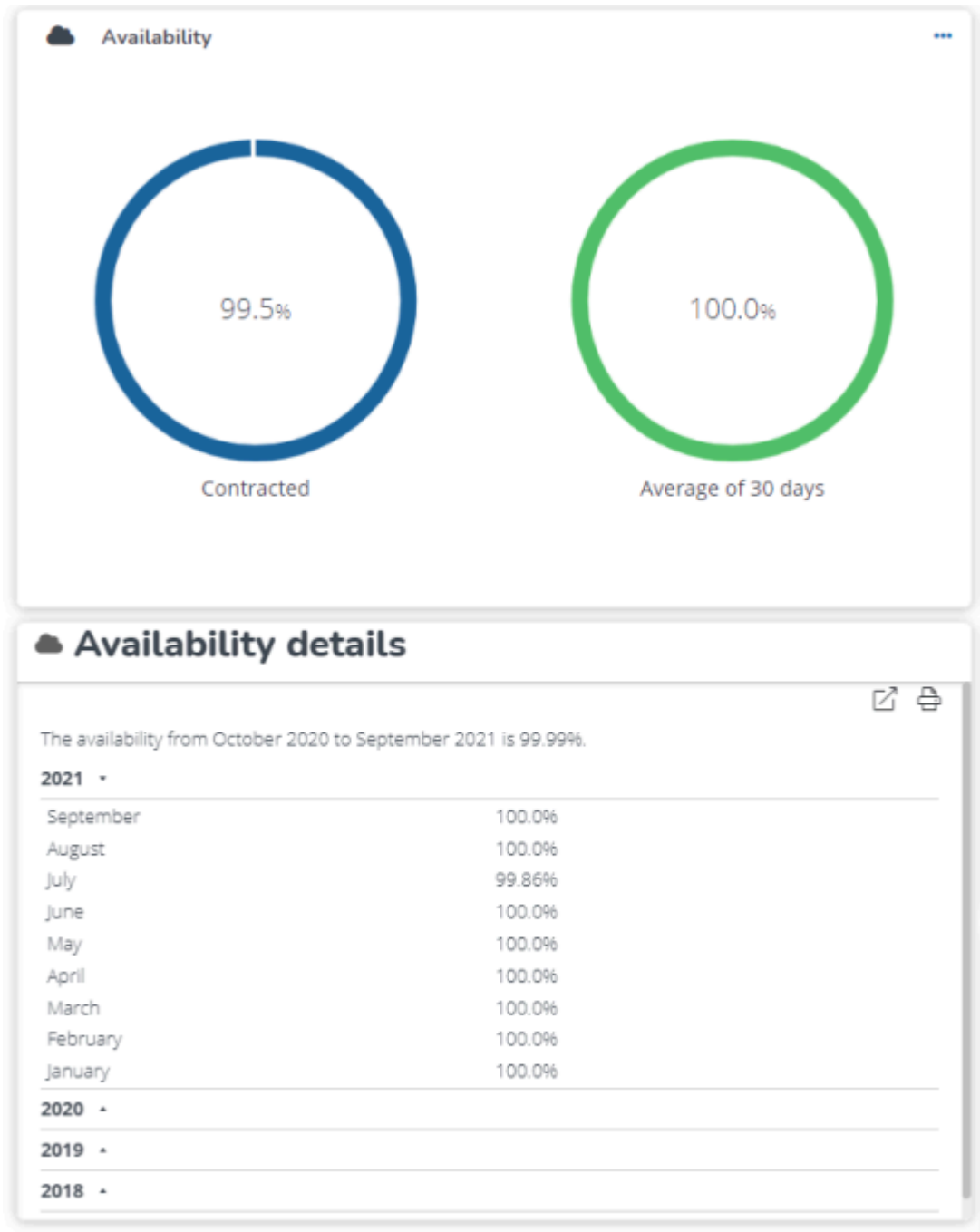
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Availability gadget

On the homepage, the **Availability** gadget displays the up-time over the previous 30 days.

To support customers in reporting the Planon Cloud availability over a longer period of time, the **Availability** gadget features a **Details** level.



i The **Availability** gadget is only available in Production mode.

Configuring availability reporting

Existing customers who want to use this feature need to complete the following configuration.



This is a one-time action only!

1. Go to TSIs > ProCenter modules - Web configuration (Web UI Manager) and set it to Under construction.
2. Go to TSI > Web definitions and click Add selection steps on the action panel.
3. Add the Trust step and click OK.
4. Go back to the All TSIs level and set the TSI back to Completed.
5. In your navigation panel, go to Web configuration and select the Availability definition (Trust) in your list of definitions.
6. Click Add Trust details and fill out the required fields.

For Code, make sure to enter *pcc_trust_details*. When done, Save your new definition.

This code will automatically appear as the Gadget details in your Availability definition (Details page > Actions tab).

You have linked details to your availability gadget. The details are now available to the Availability gadget on your homepage.

Availability reporting

Contractually, customers need to be able to report about the availability of the Planon Cloud over a period of time, typically, a year.

The **Availability** gadget contains details about the up-time.

1. On the Availability gadget, click the elipsis points (...) button on the right.

The Availability Details screen appears.

The availability from October 2017 to September 2018 is 99.5%

2018	
September	100.0%
August	97.0%
July	97.0%
June	100.0%
May	100.0%
April	100.0%
March	100.0%
February	100.0%
January	100.0%
2017	

On the top it lists the availability over the last 12 months.

Subsequently, it lists the availability per month clustered by year.

2. On the top right, click Export as CSV to download a CSV file containing the listed details.

The file will be downloaded to your browser's download location.

Alternatively, click Print all to print the file to a printer device or to PDF.

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